

## CASE STUDY

# BANKING

### THE CLIENT

A top 10 US-based bank and top 5 US-based credit card issuer.

### THE BUSINESS SITUATION

The IT teams supporting the credit card business faced the following challenges:

- Long lead times from new business ideas to solution realization in production
- Difficult integration of IT systems from acquired companies
- Lack of automation in many aspects of software delivery

### THE BUSINESS OBJECTIVE

The client had clear outcomes from this initiative.

- Implement DevOps for a 1000+ person organization with 150+ teams
- Reduce time for integration and deployment
- Significantly reduce the time to market and measurably increase the volume of new feature delivery supported by quality engineering processes
- Form sustainable System Teams for each Agile Release Train (ART)

### OUR WORK

AgileTrailblazers was engaged to create the assessments and transformation strategy for our client.

Our consultants collaborated with the stakeholders and conducted:

- Organizational flow analysis
- Assessment and preparation for the introduction of the SAFe™ Systems Team
- DevOps assessment and strategy for implementation
- DevOps rollout for 15 Agile Release Trains.

### THE OUTCOME

- Developed a business case for significant investment in DevOps capabilities, including automated builds, deploys, and testing
- Developed a detailed rollout strategy and plan for implementing Systems Team
- Rolled out the initial practice of Test-Driven and Acceptance Test-Driven Development
- Organization moving toward Advanced Agility by embracing Agile Technical Practices

### SERVICES PROVIDED

- DevOps Assessment
- Scaled DevOps Strategy & SAFe™ System Team Implementation
- Integrated Transformation Roadmap Development

### ABOUT AGILETRAILBLAZERS

AgileTrailblazers® is a management consultancy firm specializing in guiding medium-to-large scale organizations in their transformation to Continuous Business Value Delivery® through use of lean thinking and agile frameworks.

### OUR SERVICES

- Agile Transformation
- Solutions Delivery
- DevOps
- Product & Portfolio
- Training