

CASE STUDY

BANKING

THE CLIENT

A top 10 US-based bank and top 5 US-based credit card issuer.

THE BUSINESS SITUATION

The IT teams supporting the credit card business faced the following challenges:

- Long lead times from new business ideas to solution realization in production
- Difficult integration of IT systems from acquired companies
- Lack of automation in many aspects of software delivery

THE BUSINESS OBJECTIVE

The client had clear outcomes from this initiative.

- Implement DevOps for a 1000+ person organization with 150+ teams
- Reduce time for integration and deployment
- Significantly reduce the time to market and measurably increase the volume of new feature delivery supported by quality engineering processes
- Form sustainable System Teams for each Agile Release Train (ART)

OUR WORK

AgileTrailblazers was engaged to create the assessments and transformation strategy for our client.

Our consultants collaborated with the stakeholders and conducted:

- Organizational flow analysis
- Assessment and preparation for the introduction of the SAFe™ Systems Team
- DevOps assessment and strategy for implementation
- DevOps rollout for 15 Agile Release Trains.

THE OUTCOME

- Developed a business case for significant investment in DevOps capabilities, including automated builds, deploys, and testing
- Developed a detailed rollout strategy and plan for implementing Systems Team
- Rolled out the initial practice of Test-Driven and Acceptance Test-Driven Development
- Organization moving toward Advanced Agility by embracing Agile Technical Practices

SERVICES PROVIDED

- DevOps Assessment
- Scaled DevOps Strategy & SAFe™ System Team Implementation
- Integrated Transformation Roadmap Development

ABOUT AGILETRAILBLAZERS

AgileTrailblazers® is a management consultancy firm specializing in guiding medium-to-large scale organizations in their transformation to Continuous Business Value Delivery® through use of lean thinking and agile frameworks.

OUR SERVICES

- Agile Transformation
- Solutions Delivery
- DevOps
- Product & Portfolio
- Training