CASE STUDY
BANKING

The Business Situation

The IT teams supporting the credit card business faced the following challenges.

The Client

Top 10 US-based bank and top 5 US-based credit card issuer.

1. Long lead times from new business idea to solution realization in production

2. Difficult integration of IT systems from acquired companies

3. Teams organized around software components rather than aligned to business needs

Our Work

AgileTrailblazers was engaged to create the assessments and transformation strategy for our client.

- ✓ Organizational flow analysis
- ✓ Assessment and preparation for the introduction of the **SAFe™** framework
- ✓ DevOps assessment
- ✓ Training for agile maturation and SAFe™

The Business Objective

The client had clear outcomes from this initiative.

1. Implement the transition to agile frameworks across a **1000+ person organization** with 150+ teams

2. Move from a IT-as-a-service model towards a real software engineering culture

3. Significantly reduce the time to market and significantly increase the volume of new feature delivery
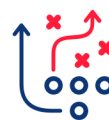
The Outcome

285+ yearly releases

Releases delivered for highest priority business initiatives

Designed an organizational target state with recommended role and personnel transitions

Formed a functional Agile Working Group

Developed business case for significant investment in DevOps capabilities including automated builds, deploys, and testing

Developed a detailed rollout strategy and plan for implementing SAFe™

Rolled out initial practice of Test-Driven Development

Services Provided in Case Study

Organizational Assessment

SAFe™ Implementation

Scaled DevOps Strategy & SAFe™ System Team Implementation

Integrated Transformation Roadmap Development

About AgileTrailblazers

AgileTrailblazers® is a management consultancy firm specializing in guiding medium-to-large scale organizations in their transformation to Continuous Business Value Delivery® through use of lean thinking and agile frameworks.

Our Services

- Assessment ✓
- Executive Workshops ✓
- Advisory ✓
- Portfolio Optimization ✓
- Product Strategy ✓
- DevOps Implementation ✓
- Training ✓
- Custom Development ✓